

Debashish Chakrabarty

Pune, India | debashish@gmail.com | +91 98905 09558 | <https://linkedin.com/in/debashishc> | <https://github.com/dchucks>

Summary

Senior Technical Program Manager with extensive experience leading large-scale technology programs for Fortune 500 clients, including cloud-native application modernization, distributed systems and AI/ML applications. Adept at leading cross-functional teams in complex, multi-stakeholder engagements. Proven track record working with product, engineering, and leadership, managing third-party suppliers, and delivering results. Skilled in stage-gated delivery, risk management, and stakeholder communication.

Skills

Leadership | Technical Program Management | Agile PM | Stakeholder Management | Cross-Functional Team Leadership | Risk & Issue Management | Cloud Computing | DevOps/Observability | Team Management (FTEs & Partners) | JIRA/Confluence, Excel Automations | Cloud Native Development | Product Management/Ownership

Experience

Senior Technical Program Manager Amazon, Bengaluru Jan 2026 – Till Date
Leading a team responsible for implementing the vision of providing a single pane of glass for the Sales Tech team within Amazon Ads.

Principal Delivery Manager Elastic - Mumbai Jul 2025 – Oct 2025
Leading an observability transformation program for a Tier-1 financial market infrastructure provider, handling high-volume equities, derivatives, and debt trading. Multi-stream initiatives across multiple domains, ensuring compliance with stringent regulatory standards and enabling near real-time visibility into mission-critical systems.

Senior Engagement Manager Amazon Web Services - Pune Jan 2020 – Sep 2024

Skilled Technical Program Manager with a track record of driving multiple successful complex programs covering Application Migration & Modernization, Cloud Security, Cloud Native transformation and DevOps assessment & transformation

- Managed 40+ AWS Professional Services engagements for 30+ customers, achieving a 93% customer satisfaction rate, earning \$5.6M in revenue and ~10x downstream impact
- Successfully executed an application modernization engagement for the FMCG giant Hindustan Unilever's Shikhar app that connects ~2.2M Kirana stores in India with HUL sellers for 24/7 ordering, resulting in a 40% savings in costs through rightsizing compute resources and migration to cloud native patterns
- Coordinated a cross-functional engineering team of 35 (including 2 AWS Partner teams) across 4 pods to execute a \$2M Cloud Native procurement product (Node Microservice/React Microfrontend) development project for one of the world's largest Tea manufacturers, resulting in ~\$250k in TCO by decommissioning an outdated SAP Fiori application
 - Played additional roles of Proxy Product Owner and QA Lead
 - Simplified the product development process by implementing a Scrum/Spotify hybrid agile delivery framework, reducing cycle times by 60%, enabling the customer to bring new products to market faster
 - Created automations on JIRA, Excel to generate Test Metrics calculations that reduced manual effort
- Led ML based call terms extraction work for a B2B Logistic company, resulting in 25% increase in deal closures
- Led GenAI Chatbot development for a FinTech achieving 30% reduction in call-center operations costs, 50% reduced TAT
- Successfully led transformation initiatives for two DNB customers, modernizing their application architecture through containerization, resulting in a 40% reduction in computing costs
- Directed DevOps & Security assessments for a global aviation SaaS solutions provider, driving automation initiatives that improved security & operations efficiency

Transition Program Manager Accenture - Mumbai, Toronto Jul 2019 - Dec 2019
Spearheaded the successful knowledge transition from an incumbent vendor to Accenture's Offshore L1/L2 Application Support team for the Canadian Retail Giant Loblaw.

- Coordinated the transition of multiple technology areas, including real-time & batch applications
- Directed the creation of KT documentation and reverse KT, resulting in an increase in team efficiency and productivity
- Established strong relationships with Infra Vendor & Client, boosting client confidence in team readiness
- Drove OCP Accreditation for 6 Open Shift support team members

Cloud Migration Lead Accenture - Pune, Kolkata Aug 2018 - Feb 2019

Led a distributed engineering team of 15 to migrate a legacy .NET web application of the Actuarial & Analytics practice of the US based leading global financial services firm Aon to a Multitenant/SaaS architecture on Pivotal Cloud Foundry deployed on AWS Cloud, resulting in enhanced scalability and cost savings of \$2M annually. The application became BU's primary revenue-driving asset, with \$20M annual revenue.

- Implemented a Flyway-based automated database versioning, migration solution for the modernized application, reducing database migration time by 50%, and minimizing downtime
- Developed a strategic roadmap for converting target applications to cloud-native, applying 12-factors and Pivotal's recommendations,

resulting in a cloud-agnostic implementation

Cloud Migration Lead

Accenture - Pune

Mar 2017 - May 2018

Led a nine-member offshore team for a cloud platform migration and containerization project for the Finnish Railway company VR-Group Plc, as part of the client's overall strategy for a container-enabled public cloud migration. The containerized applications were deployed to AWS Cloud using Docker Datacenter.

- Led the migration of six applications based on a varied stack, including Java/J2EE, Grails, Wicket, etc. with platform migration to an open-source stack (WebLogic to JBoss EAP, JDK3 to OpenJDK, Oracle to PostgreSQL)
- 60% TCO reduction owing to migration of legacy workload to containers and license cost savings by moving to Open-Source software; Improved time to market with deployments happening in minutes instead of hours

Technical Project Manager

Accenture - Pune

Jun 2016 - Feb 2017

Led a \$3M project with a 50+ member engineering team across multiple development & test Squads to successfully deliver the Cheque Imaging Program for Barclays, a leading British banking and financial services company.

- Reduced the wait-time for earning interest from 48 to 24hrs, and withdrawals from 96 to 48hrs for end-users
- Transformed the staff augmentation project into a highly efficient managed services model, resulting in increased productivity by 40%
- Steered an Org level hackathon initiative for the account, generating 18 innovative ideas across delivery units to drive future growth and efficiency
- Streamlined Agile Metrics Collection to Include an Outcome-Based Delivery Model in the renewed contract

DevOps Lead

Accenture – Pune, Riyadh

Aug 2015 - May 2016

Led a 14-member engineering team for the National Labour Gateway Portal, a large-scale transformation project in Java & SAP CRM aimed to building an IT platform that connects all actors in the Middle East's labour market.

- Established and implemented Configuration & Release management processes, resulting in improved efficiency to support multiple parallel releases
- Published comprehensive documentation, ensuring clear communication and understanding of the IT platform, DevOps and SecOps architecture among team members
- Optimized build time & reduced manual intervention by replacing Cruise Control with Jenkins, integrated SonarQube quality gates, resulting in significantly faster and more reliable builds
- Introduced a Jenkins DSL plugin, wrote Groovy scripts to auto generate multi-step and multi- environment build pipelines for Jenkins with a click of a button
- Educated the developers on code quality, configuration & release management, and enforced compliance

Technical Project Manager/Agile Coach

Accenture – Pune

Jan 2014 - Jul 2015

Led an offshore engineering team of 45 as Project Manager & Agile coach for a \$16m cloud app development & maintenance engagement for the UK Post Office as part of their 2020 Digital Strategy. The Cloud-Foundry PaaS based digital platform hosted on AWS is now the backbone of client's customer interactions, in-branch, and online resulting in £40m incremental revenue in 2016. The project won an Accenture H&PS All Star Team award for achieving success on numerous challenges.

- Administered the day-to-day activities across five work-streams (Common Digital Platform, e-Business/ Rebranding, Test Services, Integration Factory, and Maintenance) with 45 team members
- Exceeded contracted SLAs & KPIs through continuous improvements and delivery excellence, including service improvements, automation, performance tuning, and asset creation
- Provided Agile leadership as a Scrum coach for the Integration factory work stream, resulting in increased productivity and efficiency. The project received high rating on Accenture's internal Agile maturity assessment

Technology Architect/Technical Project Manager

Accenture – Pune, Brussels

Oct 2011 - Nov 2013

Led and managed a 9-member engineering team for the COPIS project, an Anti-counterfeiting & Piracy System for the European Commission, overseeing a hybrid Agile delivery model with distributed teams from India, Latvia, Belgium, and Norway. For the initial 3 months, worked as a Technology Architect and created sample technical designs for the application.

- Successfully transitioned the client's proprietary architecture, TATAF, to the offshore team within a tight deadline while ensuring seamless integration
- Performed technical PM activities including stakeholder communication, risk & issue management, freezing requirements with the Business team, preparing WBS, development & QA, status & metrics reporting, and people management

Portal & Integration Architect/Squad Lead

Accenture – Pune, Munich, Vienna

Mar 2010 - Apr 2011

Led the design and implementation of a distributed Agile project for Allianz, a European insurance company, resulting in an efficient IT system for a new property insurance Line-of-Business.

- Managed a team of 10 members in the Claims IT *Squad*, overseeing development work on various systems, including the Portal, Desktop Client, and Mainframe
- Deputed at client locations in Munich, Germany, and Vienna, Austria, I ensured effective communication and collaboration with stakeholders
- Chiefly instrumental in moving the project to Offshore Delivery Centre, establishing the local run-team

Location Lead - Java Practice, Accenture, Pune
Project Lead/Senior Consultant, Capgemini, Pune
Senior Engineer (Software), Patni Computer Systems Ltd, Mumbai
Senior Developer, Webdunia.com, Indore
Senior Software Engineer, SolvCentral.com (Pran Infotech), Indore
Software Engineer, Ruchi Infotech Ltd., Indore

Jul 2009 - Feb 2010
Nov 2004 - Jun 2009
Aug 2004 - Oct 2004
Sep 2003 - Jul 2004
Mar 2003 - Sep 2003
Jul 2000 - Feb 2003

Certifications

- AWS Certified Cloud Practitioner
- AWS Cloud Quest: Cloud Practitioner
- Certified ScrumMaster (CSM)
- Certified SAFe 5 Agilist
- ITIL Foundation
- Project Management Professional (PMP)
- Product Manager Certificate (Product School)
- Professional Scrum Product Owner (PSPO-I)

Education

- Professional Certificate Programme in Product Management, Indian Institute of Management, Kozhikode
- Post Graduate Diploma in Advanced Computing, Centre for Development of Advanced Computing
- Bachelor of Engineering (Electrical Engineering), Captain Awadhesh Pratap Singh University

Publications

- Agile Field Guide <https://agile-field-guide.netlify.app/>
- Scrum Product Owner Certification Study Guide <https://scrum-product-owner-study-guide.netlify.app/>

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